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Main No. (972) 385-8777  
Facsimile (972) 385-7766**Yee &  
Associates, P.C.**4100 Alpha Road  
Suite 1100  
Dallas, Texas 75244**Facsimile Cover Sheet**

<b>To: Commissioner for Patents for Examiner Karen C. Tang Group Art Unit 2151</b>	<b>Facsimile No.: 571/273-8300</b>
<b>From: Hope Cichra for Amelia Turner Legal Assistant to Lisa L.B. Yociss</b>	<b>No. of Pages Including Cover Sheet: 15</b>
<b>Message:</b>  <b>Transmitted herewith:</b> <ul style="list-style-type: none"><li>• Transmittal Document; and</li><li>• Response to Office Action.</li></ul>	
<b>Re: Application No.: 09/978,352 Attorney Docket No: AUS920010760US1</b>	
<b>Date: Wednesday, November 16, 2005</b>	
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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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NOV 16 2005

In re application of: Ahrens, Jr. et al.

Serial No.: 09/978,352

Filed: October 16, 2001

For: Data Processing System, Method,  
and Product for Reporting Loss of  
Service Application§  
§  
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§  
§  
§

Group Art Unit: 2151

Examiner: Tang, Karen C.

Attorney Docket No.: AUS920010760US1

35525

PATENT TRADEMARK OFFICE  
CUSTOMER NUMBER

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on November 16, 2005

By:

  
Hope Cichra for Amelia TurnerTRANSMITTAL DOCUMENTCommissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

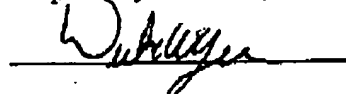
Sir:

TRANSMITTED HERewith:

- Response to Office Action

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 09-0447. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0447.

Respectfully submitted,



Duke W. Yee

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ATTORNEYS FOR APPLICANTS

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By: [Signature]  
Hope Cichra for Amelia Turner

**RESPONSE TO OFFICE ACTION**Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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In response to the Office Action dated August 16, 2005, please amend the above-identified application as follows:

**Listing of Claims** begins on page 2 of this paper.

**Remarks** begin on page 9 of this paper.